

**MEETING**

**SAFER COMMUNITIES PARTNERSHIP BOARD**

**DATE AND TIME**

**FRIDAY 25TH JANUARY, 2019**

**AT 10.00 AM**

**VENUE**

**HENDON TOWN HALL, THE BURROUGHS, LONDON NW4 4BQ**

**TO: MEMBERS OF SAFER COMMUNITIES PARTNERSHIP BOARD**

Chairman: Councillor David Longstaff

**You are requested to attend the above meeting for which an agenda is attached.**

**Andrew Charlwood – Head of Governance**

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## ORDER OF BUSINESS

Item No	Title of Report	Pages
1.	Welcome and Introductions	
2.	Apologies for Absence	
3.	Minutes of Previous Meeting	5 - 12
4.	Matters Arising	
5.	<p>Update on the findings of the 2018/19 Community Safety Strategic Assessment</p> <p>Relevant to all priority areas of the Community Safety Strategy</p> <p><b>Sepia Golding</b> Senior Partnership Performance Barnet Council</p> <p><b>Peter Clifton</b> Community Safety Manager</p>	13 - 30
6.	<p>Update on the Barnet Zero Tolerance to Hate Crime Project</p> <ul style="list-style-type: none"> <li>• Relevant to Priority 2 and 7 of the Community Safety Strategy</li> </ul> <p><b>Ray Booth</b> Chief Executive, Barnet Mencap</p> <p><b>Reshma Hirani</b> Hate Crime Awareness Coordinator</p>	31 - 44
7.	<p>Family Services</p> <ul style="list-style-type: none"> <li>• Troubled Families</li> <li>• Cohorts where there are links to the Safer Communities Partnership Strategy – including Domestic Violence and VAWG, Crime and ASB and demand pressures</li> </ul> <p><b>Tina McElligott</b> Assistant Director, Family Services</p>	
8.	<p>London Fire Brigade Update to SCPB</p> <ul style="list-style-type: none"> <li>• Current LFB performance Barnet</li> <li>• Emerging trends/patterns in Barnet, volume of different kinds of fires etc.</li> <li>• What the challenges are</li> </ul>	

	<ul style="list-style-type: none"> <li>• Key areas for partnership to focus on re these challenges</li> </ul> <p><b>Steve Leader</b> London Fire Brigade Borough Commander for Barnet</p>	
9.	<p>Performance Update</p> <p>Standing item – performance dashboard update on performance and crime trends</p> <p><b>Sepia Golding</b> Senior Partnership Performance Barnet Council</p>	45 - 50
10.	Forward Work Plan	51 - 54
11.	Any Other Business	
12.	Date of Next Meeting Friday 12 April, 10-12:00 hrs	

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## Safer Communities Partnership Board

Minutes of meeting held on 26 October 2018  
Hendon Town Hall, The Burroughs, London NW4 4BQ

AGENDA ITEM 3

### Board Members Present:

Cllr David Longstaff (Chairman)	London Borough of Barnet
Simon Rose	Metropolitan Police
Claire Ansdell	National Probation Service
Steve Leader	London Fire Brigade
Kiran Vagarwal	LB Barnet
Matt Leng	LB Barnet
Stuart Coleman	Barnet Homes
Sepia Golding	LB Barnet
Tamara Djuretic	LB Barnet
Fiona Bateman	LB Barnet
Dina Sahmanovic	Victim Support
Louisa Songer	LB Barnet
Tracy Scollin	Governance Officer

### 1. WELCOME AND INTRODUCTIONS

The Chairman welcomed all.

### 2. MINUTES OF PREVIOUS MEETING

Approved as an accurate record.

### 3. APOLOGIES FOR ABSENCE

Apologies were received from Tim Harris and Peter Clifton.

### 4. MATTERS ARISING

- Ms Fiona Bateman had met with the Community Safety Team (Item 5 of the previous minutes).
- Mr Stuart Coleman reported that he had initiated Prevent training in Barnet Homes (Item 7 of the previous minutes).

### 5. KNIFE CRIME AND SERIOUS VIOLENCE REDUCTION PLAN

Ms Vagarwal spoke to the slides that were circulated with the agenda. As discussed at the July meeting of the Safer Communities Partnership Board (SCPB) the Mayor's Office for Policing and Crime (MOPAC) had asked all London Boroughs to develop a 'Knife Crime Action Plan' focusing on reducing knife crime and serious violence. Further to the input from all partners, six key themes, with around 40 actions, had been agreed for Barnet and forwarded to MOPAC:

- **Targeting lawbreakers** – involving intelligence-led Stop and Search and Criminal Behaviour Orders (CBO).
- **Keeping deadly weapons off our streets** – addressing availability of knives including test-purchase operations and community weapons sweeps; knife arches in some schools
- **Standing with communities** – neighbourhoods and families against knife crime; facilitating community involvement in Stop and Search
- **Supporting victims of crime** – Art Against Knives and No Knives, Better Lives initiatives
- **Protecting and educating young people** – recognising the importance of preventative education work – *Growing Against Violence* being delivered in Barnet schools; police cadet scheme
- **Offering ways out of crime** – helping young people to move away from criminality.

Detective Chief Superintendent Rose stated that Section 60 had been needed less and less in Barnet and this was due to around 22 CBOs being actioned around the Grahame Park Estate two years previously. The amount of knife crime continued to be reducing.

Ms Vagarwal noted that work was ongoing with the Licensing Department and the retail industry to help to reduce accessibility of knives.

DCS Rose stated that in relation to the police's work with schools, some schools had declined safety arches and also some were not keen on other knife crime prevention tactics. He agreed to inform the Community Safety Team when he became aware of schools not agreeing to any intervention where the police felt some was needed.

**Action: DCS Rose**

Mr Leader noted that there is no Cadet Scheme in Barnet with the London Fire Brigade but the service had capacity to develop one if needed.

DCS Rose noted that the Cadet Scheme in the Metropolitan Police in Barnet was working on a Child Sexual Exploitation (CSE) project in relation to hotels in the area, to try to increase awareness of CSE amongst hotel staff.

Ms Vagarwal noted that Clinical Practitioners were now embedded in the Youth Offending Team (YOT). Fiona Bateman enquired how the outcomes of this were being monitored and how effective the Clinical Practitioners were at accessing support for individuals. She would be happy to take a lead on this as Chairman of the Adults and Safeguarding Board. Dr Djuretic and Ms Vagarwal would find out more about where it was being rolled out.

**Action: Ms Vagarwal and Dr Djuretic**

Ms Ansdell reported that the Safer Streets Initiative (focusing on 18-25 year olds and currently being trialled in Brent) would produce additional rehabilitation requirements. This would be rolled out across all London Boroughs within a year. Ms Vagarwal would incorporate this in the Action Plan.

Dr Djuretic noted that NHS England was also looking at ways to prevent violence and knife crime.

**Action: Ms Vagarwal**

The Action Plan would be updated on an ongoing basis and progress would be reviewed.

The Committee noted the report.

## **6. BARNET YOUTH ZONE**

The Chairman welcomed Mr Tony Lewis, Chief Executive of Unitas Youth Zone in Barnet.

Mr Lewis spoke to his written report which outlined the mission of the Youth Zone, its partnership approach, and how it could support the objectives of Barnet's Community Safety Strategy.

Unitas Youth Zone's Montrose Park facility in Burnt Oak would open in Spring 2019. It would be open seven days a week providing youth services for hundreds of young people (aged 8-19) across the Borough. It was joint-funded, at a cost of £6.5million, between private business, local authority, local community and young people themselves. Successful models of youth provision had been set up by its parent charity, OnSide, across the North West of England.

Attendance would be via self-referral and activities include music, gym and learner kitchen across the six key themes of sports, arts, personal development and wellbeing, outdoor activities, leadership, volunteering and citizenship and employment and enterprise. The cost of each visit would be just 50p.

Ms Bateman noted that she would be keen to meet with Mr Lewis when the Youth Zone was up and running, in particular to discuss transitional safeguarding (over 18 years of age). Mr Lewis stated that he would be happy to explore the needs of young people ages 19-25.

The Chairman asked about knife arches at Montrose Park. Mr Lewis responded that he suspected that knife arches or other deterrents would be used but the focus would be on the quality of relationships with young people. Feedback from young people showed that generally they approved of knife arches if done well.

Ms Vagarwal asked about the type of engagement the SCPB might have with the Youth Zone. Mr Lewis stated that one of those set up in the North West was working closely with housing associations and residents. Transport had been provided to get young people to the youth zone. Ms Vagarwal would add this to a future agenda of the SCPB so that ideas for engaging could be considered.

**Action: Ms Vagarwal**

Dr Djuretic noted that she would speak to partners involved with the Youth Zone in Barking and Dagenham about their preventative approach. It would be a good opportunity to raise awareness on public health issues (smoking cessation, obesity).

**Action: Dr Djuretic**

Mr Lewis reported that there would be a soft opening of the Youth Zone in April and May 2019 and he would invite stakeholders from the SCPB at that point.

The Committee noted the update from Unitas Youth Zone.

## 7. FAMILY SERVICES

The Chairman invited Ms Tina McElligot to update the Board.

Ms McElligot spoke to her slides on the Troubled Families Programme. Target attachment numbers had been met and crime and ASB levels remained low.

A secondment post had been created from the CRC/NPS. The postholder had begun to identify families to attach.

A domestic abuse worker had also been appointed to Troubled Families Programme team and Education, Health and Adult Mental Health appointments were in progress. Employment advisers had also been appointed and were already showing improvements.

Barnet's Troubled Families Programme's outcomes data showed it to be the third most successful in London.

The Chairman asked whether all partners inputted data to the Programme. Ms McElligot stated that there were data sharing agreements in place with relevant agencies, and with the addition of the probation post, NPS and CRC databases could also be accessed to ensure efficient joint working.

Youth offending was steadily declining in Barnet and this was occurring nationally. It was likely to be due to the Out of Court disposals and monitoring of first-time entrants to crime. A weekly OOCDC Panel was held in Barnet to make decisions on young low-level offenders and work was then undertaken to try to defer them from further offending. Barnet also has a successful Triage programme which aims to divert young people from crime and ASB.

Ms McElligot would ask for the Youth Justice Plan to be sent out to the SCPB as she was seeking comments before publication.

**Action: Governance Officer/Mr Clifton**

The Committee noted the report.

## 8. BARNET PUBLIC HEALTH UPDATE

The Chairman invited Dr Djuretic and Ms Songer to present their paper: 'Substance misuse prevalence, trends, preventative interventions and local opportunities'.

Ms Songer reported that cocaine, ecstasy and cannabis were the most used drugs amongst young people in Barnet whereas opiate use was higher in people aged 35-64. This reflected the national picture.

The number of dependent drinkers in Barnet not in treatment was increasing annually and was currently 88%. Those being treated for drug and alcohol misuse in Barnet had a good completion rate and were unlikely to return to treatment.

The paper set out prevention opportunities for drug and alcohol misuse – many were already in place locally but much work was to be done to ensure they were effective. Leadership was needed from the SCPB and the Health and Wellbeing Board to articulate

a shared ambition for reducing alcohol harm via strong oversight of the local substance misuse strategy and implementation plan.

Routine data sharing across local alcohol partners should be used to inform strategic planning and service delivery. Also influencing local alcohol licensing policy is one of the most effective ways to prevent alcohol related harm and commissioning of services must be appropriate to the substance-misusing population.

Mr Rose asked whether there was more information available on nitrous oxide since it was banned in 2016. Fentanyl was not mentioned in the report and this drug was linked to a large number of overdoses and deaths. Ms Songer would look into this.

**Action: Ms Songer**

**Clerk's note: following the meeting Ms Songer forwarded this information:**

- To date, no one in Barnet accessing substance misuse treatment has disclosed Fentanyl use
- In 2018 there have been 133 Fentanyl related deaths in the UK, these are mostly in the north-east.
- The MET area has seen 4 Fentanyl related deaths and 4 seizures – none of these in Barnet

Ms Songer noted that PHE was developing a Potent Opioid Overdose Framework in response to the Fentanyl crisis – details would be reported back to the SCP when available.

Action: Dr Djuretic

The Chairman asked how long the process would take for this to be implemented in Barnet. Ms Songer responded that cases were not appearing in the Barnet drug service but they were appearing nationally.

Ms Ansdell reported that she had seen users of Fentanyl in the streets in Barnet and it was possible that they were not being referred to the service. Mr Rose added that overdosing on this drug was easy and the number of deaths would reflect the use though the Coroner's reports were possibly not identifying it specifically. Ms Vagarwal would check Coroner's Court data to see whether Fentanyl was being named in cases of overdose. The Community Safety team would also be carrying out a review of the Substance Misuse Strategy and Delivery Plan so it was important to ensure that Fentanyl was represented.

Ms Emma Phasey, Group Manager, Public Protection was invited to the table. She reported that the licensing team had been working with local businesses to discourage them from selling alcohol to known street drinkers.

Ms Vagarwal suggested that a paper be brought to the SCPB outlining the relationship between the HWBB and the SCPB to get a coordinated approach. Dr Djuretic added that the work could continue within the current structures or it might be necessary to set up a task and finish group. Other aspects such as homelessness were brought to both HWBB and SCPB and substance misuse was part of this. A prevention and strategy plan showing the suggested pathways would be brought to the SCPB for discussion.

**Action: Ms Vagarwal, Dr Djuretic**

Ms Bateman noted that she was keen to work with the public health team also on how services are monitored.

Mr Rose noted that Section 182 of licensing act 2003 allows local authorities to have 'negative cumulative impact areas'. In some problem areas in Cardiff some off licences were breathalysing people before selling alcohol to prevent street drinking and this was having an impact. It would be worth doing this in problem areas in Barnet. This was agreed. Ms Vagarwal noted that this was being considered in Burnt Oak and evidence gathering was taking place before this would be considered by the Licensing Committee.

## **9. DELIVERING SAFEGUARDING WITHIN THE COMMUNITY SAFETY AGENDA**

Ms Vagarwal spoke to her slides which were circulated with the agenda.

A new aim had been added to the Community Safety Strategy – an increased focus on safeguarding of children and vulnerable adults affected by crime, ASB and substance misuse using a coordinated multiagency response. This included VAWG, Prevent and hate crime awareness:

- Over the past two years a programme of hate crime awareness training had been delivered by the police, Community Safety Team and Barnet MENCAP to a range of voluntary and community sector organisations. There was now a trained network across the Borough to ensure that adults with disabilities were supported to report hate crime.
- Prevent Action Plan – includes a specific section relating to child safeguarding to protect children from risks of radicalisation. Also Prevent training is being delivered to local authority staff and staff across the partnership.
- VAWG – domestic violence MARAC (Multi agency risk assessment case conference) focusing on identification and reduction of risk to victims. Links with MASH and introduction of Barnet Domestic Violence and Abuse One Stop Shop.
- Barnet Community Safety MARAC is focused on complex, high risk ASB cases, including identifying underlying causes of ASB issues and any safeguarding issues.
- Community Safety Team has also looked at 'contextual safeguarding' – responding to events causing significant harm beyond the family and home setting eg online bullying, robbery and sexual violence in public places/public transport.

Ms Vagarwal reported that together with Ms Bateman she had carried out a self-assessment to ascertain whether any further actions were needed. This would be shared with the SCPB soon. Feedback would be sought from residents.

**Action: Ms Vagarwal, Ms Bateman**

The Committee noted the report.

## **10. MOPAC (MAYOR'S OFFICE FOR POLICING AND CRIME) UPDATE**

The Chairman noted that no representative had attended for many meetings. Ms Vagarwal would enquire again about representation from MOPAC for future meetings.

A briefing paper was received from Jamie Keddy (MOPAC).

Ms Vagarwal reported that Boroughs would shortly be asked to develop and send in their project proposals prior to grant agreements being drawn up with a view to all projects being agreed by the end of the calendar year. Ms Vagarwal noted that details of the policing plan and Community Safety Strategy for Barnet would be presented in January or April 2019 further to discussions with partners.

The Committee noted the report.

## **11. PERFORMANCE UPDATE**

The Chairman invited Ms Sepia Golding to speak to her slides.

Ms Golding reported on the statistics for burglary, robbery and violent crime, knife and gun crime, domestic violence and violence with injury and ASB over the last quarter and in comparison with other London Boroughs. There had been a 12% increase in the amount of burglary in Barnet over the past year and ranked 21<sup>st</sup> lowest in London out of 32 Boroughs.

Barnet was 2<sup>nd</sup> lowest of all 32 London Boroughs for violent crime and 9<sup>th</sup> lowest for robbery, though these had increased in Barnet in the past year. There had been decreases in the amount of knife crime since the previous year and also in ASB and domestic violence.

Mr Rose reported that the large number of vacancies (1750) in the Metropolitan Police were making improvements difficult. The vacancies were shared evenly around London.

Prevention measures were being highlighted by the police (Smart Water, property marking). The vast majority of burglaries were opportunistic and low-cost interventions could make a difference. Also police officers not on active patrol were being deployed to speak to victims and this had increased the availability of officers for proactive patrol by 27%.

It was not yet clear why domestic violence reports had decreased but this mirrored other London Boroughs.

The Chairman enquired whether automatic number plate recognition had had a positive impact. Mr Rose reported that it had but officers often did not have time to respond. Recently response times had improved and there was an indication that number plate recognition was working well but more time was needed to see the full outcome of this.

Ms Bateman asked about the profile of burglary victims in Barnet. Mr Rose noted that it varied across the different areas of Barnet. The police had done work to raise awareness mainly of fake water board officials approaching residents at their homes. Ms Bateman reported that the Adults and Safeguarding Board had also carried out some crime prevention work and she wondered whether the Board could work with the police further on this given that the impact on their quality of life of such crimes was significant. Perhaps more could be included in the Strategy. Ms Vagarwal noted that there was already a Burglary Reduction Group in place, chaired by Ms Golding. The group had piloted memocams and safety locking.

Ms Phasey noted that Securecall was aimed at preventing the scam aspects of burglary – it screens out cold callers and was particularly helpful for people with dementia. Barnet

would soon have access to Trading Standards' database of intercepted scam mail and this will enable the team to warn specific residents.

The Committee noted the performance update.

## **12. PROPOSED ITEMS FOR NEXT SCPB - 25 JANUARY 2019**

- Tri-Borough Model of policing – Mr Rose
- Verbal update on Substance Misuse Strategy – Dr Djuretic
- Performance dashboard – robbery update – Mr Rose/Ms Golding
- Burglary Reduction Group update – new implementations in autumn 2018 and the outcomes – Ms Golding
- Adults Safeguarding Self-Assessment update and annual report – Ms Bateman.

The Committee agreed the proposed items for the next meeting.

## **13. ANY OTHER BUSINESS**

The Chairman expressed his thanks to partners for their involvement in improvements made for the Burnt Oak community in relation to an area of street drinking. He introduced Councillor Sara Conway.

Councillor Conway expressed her appreciation to partners and added that it was clear from her experience within Burnt Oak and in her Ward Surgeries that the area had greatly improved due to partners' joint approach. She added that the point about licensing made earlier in the meeting was a positive step.

## **14. DATE OF NEXT MEETING**

The meeting finished at 11.40 am

AGENDA ITEM 5

<b>ITEM 5</b>							
<b>Report Name:</b>	<b>Community Safety Strategic Assessment</b>						
<b>Meeting:</b>	<b>Safer Communities Partnership Board</b>						
<b>Meeting Date:</b>	25 <sup>th</sup> Jan 2019						
<b>Enclosures:</b>	-----						
<b>Report Author:</b>	Sepia Golding						
<b>Outcome Required:</b>	<table border="1" style="width: 100%;"> <tr> <td>Information Only:</td> <td></td> </tr> <tr> <td>Decision Required:</td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td>Feedback/comments required: <b>X</b></td> <td></td> </tr> </table>	Information Only:		Decision Required:	<input type="checkbox"/>	Feedback/comments required: <b>X</b>	
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## Summary

This report provides the Safer Communities Partnership Board (SCPB) with a summary of the findings of the annual Community Safety Strategic Assessment.

The Strategic Assessment is an annual review of the patterns of crime and antisocial behaviour. The strategic assessment fulfils the partnership responsibility under sections 5,6, and 7 Of the Crime and Disorder Act 1998 to conduct an annual review of the levels and patterns of crime and disorder.

The findings of the Strategic Assessment (together with results from consultation exercises) will help inform the annual refresh of Barnet's 2015-2020 Community Safety Strategy.

The 2015-2020 Community Safety Strategy is produced and delivered in line with the statutory duty under S6 Crime and Disorder Act 1998 the Barnet Safer Communities Partnership ('BSCP' or 'the Partnership') produces and implements a partnership strategy for reducing crime and anti-social behaviour. The Strategy focuses on working in partnership with our local community, businesses and partners; supporting victims of crime, managing offenders to reduce their reoffending and directing partnership resources to the high crime.

## Recommendations

1. That the Safer Communities Partnership Board note and comment on the findings of the Community Safety Strategic Crime Needs Assessment.
2. That the Safer Communities Partnership Board note the progress made by the Safer Communities Partnership on delivering the objectives of the Community Safety Strategy.

## **Introduction**

- 1.1 In line with the statutory duty under S6 Crime and Disorder Act 1998 the Barnet Safer Communities Partnership ('BSCP' or 'the Partnership') produces and implements a partnership strategy for reducing crime and anti-social behaviour.
- 1.2 The 2015-2020 Barnet Community Safety Strategy focuses on working in partnership with our local community, businesses and partners; supporting victims of crime, managing offenders to reduce their reoffending and directing partnership resources to the high crime and ASB areas in the borough.
- 1.3 The statutory duty also includes the production of an annual strategic crime needs assessment which analyses performance of the strategy and seeks to understand any changing or emerging crime and trends.
- 1.4 This report provides a summary of the findings of the annual strategic crime needs assessment, the emerging issues and the annual update to the Safer Communities Partnership Board on the progress made in delivering Barnet's Community Safety Strategy.

## **Background context**

- 1.5 The BSCP is a statutory Community Safety Partnership set up under Section 5-7 of the Crime and Disorder Act 1998. Partners are required to work together to protect their communities from crime and help people feel safer, work out how to deal with local issues like anti-social behaviour, drug and alcohol misuse and reoffending and annually assess local crime priorities, consulting with partners and the local community about how to deal with them.
- 1.6 Sections 5, 6 and 7 of the act stipulates that the responsible authorities for a local government area must formulate a strategy for the reduction of crime and disorder in the area and must carry out an annual review of the levels and patterns of crime and disorder.
- 1.7 The Community Safety Strategic Assessment is the annual review of crime levels and patterns and will inform the annual refresh of the 2015-2020 Community Safety Strategy and supporting action plan. As well as considering patterns of crime and disorder the assessment also considers the implementation of the 2015-2020 strategy against the priority objectives within that strategy.

## Strategic Priorities

### Overarching objectives:

- 2.1 The 2015-2020 Community Safety Strategy has four overarching objectives:
- To provide a victim centred approach to victims of crime and anti-social behaviour.
  - To maintain reductions in crime and anti-social behaviour.
  - To improve the perception of Barnet as a safe place to live, work and visit.
  - The Safer Community partnership ensures the safeguarding of children and vulnerable adults affected by crime, anti-social behaviour and substance misuse.

### Priority outcomes:

- 2.2 To work towards these objectives the Partnership committed it will work towards the following outcomes:
1. Residents and businesses feel confident that the police and council respond to crime and ASB in their area.
  2. Residents and businesses are engaged and informed about community safety and the action we have taken in their area.
  3. The Safer Communities Partnership prevents violence against women and girls, improves outcomes for victims and their children and holds perpetrators to account.
  4. The Safer Communities Partnership provides a co-ordinated multiagency response to violence, vulnerability and the criminal exploitation of children and vulnerable adults.
  5. Sustained reductions in offending and re-offending.
  6. Sustained reductions in high-volume crime types (for Barnet this will be Burglary).
  7. The Safer Communities partnership supports the boroughs diverse communities by ensuring there are effective and wide-ranging partnerships in place between the local authority, statutory and non-statutory partners, community groups and faith institutions that help mitigate risks from terrorism, extremism and hate crime.

## Summary findings of the Strategic Crime Needs Assessment

3.1 The following areas are covered in this summary:

- Barnet's overall crime rate and trends
- Crime levels in the last 12 months
- Performance, trends and key partnership activity for each of the 7 priority objectives of the Safer Communities partnership strategy

### Overall Crime rate and long-term trends

3.2 Barnet continues to be a safe place to live work and visit. The overall rate of crime in Barnet in the last 12 months<sup>1</sup> 66 per 1000 residents - this is the 8<sup>th</sup> lowest out of all 32 London boroughs and 28% lower than the London Average. The rate of Violent crime is even lower: Barnet had the 2<sup>nd</sup> lowest rate of Violence with Injury out of the 32 boroughs with 5.6 offences per 1000 population (35% lower than the average for London).

3.3 In addition to having a low crime rate compared to other areas Barnet has also seen a long term downward trend in the volume of crime over the years - from a peak of 35,000 offences in 2005, to under 28,000 offences in 2018<sup>2</sup>.

### Crime levels in the last 12 months<sup>3</sup>

3.4 Against the backdrop of long term reductions in crime levels and relatively low rates of crime compared to other areas, Barnet did see an increase in the number of offences during the last 12 months. There were 26,902 offences in Barnet in the 12 months up to March 2018, a 4% increase compared to the previous year.

3.5 It should be noted that during the same period the crime levels in London increased by 6%, an increase of 2 percentage points greater than the increase seen in Barnet.

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<sup>1</sup> 12 months to March 2018

<sup>2</sup> 12 months up to March 2018.

<sup>3</sup> 12 months to March 2018.

3.6 During this last 12-month period, crime types which have risen include:

- 54% increase in Robbery offences.
- 35% increase in fraud and forgery offences
- 26% increase in Residential Burglary
- 15% increase in sexual offences

3.7 Crime types which have fallen include:

- Business and Community Burglary has decreased by 31%
- Drug offences are down by almost 20%
- 'Other Violence' has fallen by 12%
- Motor Vehicle Interference & tampering decreased by almost 10%
- Theft from Shops is down by 9%
- Assault with Injury has decreased by almost 5%

3.8 The table below shows the volume of different crimes in Barnet for 2017/18 compared to 1 year ago and 5 years ago.

	2012/13	2016/17	2017/18	% change vs. one year ago	% change vs. 5 years ago
Robbery	1075	463	714	54.2%	-33.6%
Theft from motor vehicle	3032	2360	2514	6.5%	-17.1%
Burglary	4804	3297	3583	8.7%	-25.4%
Theft of motor vehicle	700	809	1230	52.0%	75.7%
Criminal damage	1885	2190	2126	-2.9%	12.8%
Theft from person	735	695	794	14.2%	8.0%
Violence with injury	1437	2229	2174	-2.5%	51.3%

# Delivering the Community Safety Strategy

*Residents and businesses feel confident that the police and council respond to crime and ASB in their area*

## 4.1 Performance

- Barnet residents made 8,268 ASB related calls to police in the last 12 months<sup>4</sup>; 196 of these were repeat callers.
- These figures represent a 10.9% reduction in total ASB calls and 12.9% reduction in repeat ASB calls compared to one year ago.
- According to the Residents Perception survey<sup>5</sup> 60% are very or fairly satisfied that police and council are dealing with crime and ASB in their local area and residents top ASB concerns are: 'rubbish and litter lying around' (44%), followed by 'people using or dealing drugs' (31%).
- There has been an increase reports relating to environmental crimes – including littering, Flytipping and illegal encampments

## 4.2 Key Partnership Activity

- 4.3 The Barnet Safer Communities Partnership has been working with the police, council and other partner agencies to deliver a coordinated response to repeat anti-social behaviour locations, supporting repeat victims and tackling persistent anti-social behaviour.
- 4.4 This Barnet approach puts victims at the heart of the response to ASB and delivers enhanced multi-agency interventions to bring relief neighbourhoods suffering from persistent and complex anti-social behaviour problems - including street drinking, substance misuse issues, littering and fly-tipping.
- 4.5 This work is facilitated and driven through a multi-agency problem solving panel which meets regularly to review the most persist and complex ASB cases. This panel is known as the Community Safety Multi-Agency Risk Assessment Case Conference (CS MARAC<sup>6</sup>). By Q4 of

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<sup>4</sup> To the 4<sup>th</sup> April 2018

<sup>5</sup> Autumn 2017

<sup>6</sup> The CS MARAC is made up of a core group of officers from across the partnership including: Barnet Community Safety Team, Police, Family Services (Youth Offending Service, Social Care), Family First and schools representative, Barnet Homes, Social Landlords, the National Probation Service, Victim Support and Mental Health Services.

2017/18 the CS MARAC coordinated interventions across an average of over 30 ASB cases per month.

- 4.6 The Safer Communities Partnership has been taking action against littering and fly-tipping. The interventions have included: i) publicity campaigns and neighbourhood based engagement work to raise awareness of the enforcement approach and deter littering and fly-tipping; and ii) enforcement action against those identified as being responsible.
- 4.7 In the 12 month April 2017 – March 2018 there were 4134 FPNs issued for littering (an increase of 40% on the previous year), 652 issued for flipping (an increase of 570% on the previous year) and 372 issued for Section 34 Duty of Care Offences. In addition, during 2018 the council seized two vehicles identified as being involved in fly-tipping and a business was ordered to pay nearly £10,000 in fines and costs after a successful prosecution by Barnet council.

## *Residents and businesses are engaged and informed about community safety and the action we have taken in their area*

### **5.1 Performance**

- Crime remains the top community concern – In the Residents Perception Survey (RPS), Crime was rated as the top overall concern (39%) followed by lack of affordable housing (38%).
- Barnet residents want to be informed – the Public Attitude Survey (PAS) results show that 41% of residents feel well informed about local police activities over the last 12 months up to September 2018
- Barnet residents are confident the police listen to local concerns –73% agreed that the police listen to the concerns of local people
- Contacting their local ward officer- 27% of Barnet residents said they know how to contact their local ward officer
- Doing a good job- 70% of Barnet residents over the 12 months up to September 2018 agreed that the police do a good job in their local area

### **5.2 Key partnership activity**

- 5.3 The Barnet Safer Communities Partnership has commissioned Victim Support to deliver a local “ASB and Victim Support Project” with the aim of supporting victims and witnesses of anti-social behaviour (ASB) and keeping them informed of the actions being taken.
- 5.4 During 2017/18 this project supported 79 victims of anti-social behaviour. A survey conducted with clients exiting the support service found a client satisfaction rate of 100%<sup>7</sup>
- 5.5 The Barnet Safer Communities Partnership has invested in the OWL (Online Watch Link) system to help keep the community safe and updated with the latest crime prevention advice from the police and Neighbourhood Watch. The early signs are encouraging – over 12,500 residents are signed up to OWL, and linked to over 2,700 Neighbourhood Watches across the borough.
- 5.6 In a survey conducted in Q2 of 2018/19, asking people how well their local police Safer Neighbourhood Team keeps them informed, 50% of people responded positively – the third highest positive response rate out of all 32 London boroughs. It is likely that the adoption, implementation and use of the OWL system has contributed to this strong performance.

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<sup>7</sup> Based on survey of 24 clients exiting the service in Q1 and Q2 2018/19

*The Safer Communities Partnership prevents violence against women and girls, improves outcomes for victims and their children and holds perpetrators to account*

## 6.1 Performance

- Barnet's rate of domestic violence and abuse is 13 per 1,000 population. This is the 4<sup>th</sup> lowest rate of the 32 London boroughs.<sup>8</sup>
- There has been an increase of 12% in domestic abuse (violence with injury) offences recorded by the police compared to the previous year.
- Sanction detection rates for domestic abuse (violence with injury) decreased from 32% in 2017 to 23% in 2018 (9% reduction).<sup>9</sup>
- Sanction detection rates for rape have fallen from 7.9% in 2017 to 2.6% in 2018<sup>10</sup>
- Domestic Violence and Sexual Offences over the last 12 months is estimated to cost Barnet £63,831,915<sup>11</sup>
- The number of referrals made to the Domestic Violence Multi-Agency Risk Assessment Conference (DV MARAC) in 2018 has increased by 11.4%.<sup>12</sup>
- The percentage of repeat cases at the MARAC increased from 10.4% in 2017 % to 11.1% in 2018.<sup>13</sup>

6.2 An assessment of the DV MARAC referrals over a 12-month period<sup>14</sup> showed that:

- 97% of victims referred to the DV MARAC are female.
- Between 31-40 years old is the peak age range for both Victims and Perpetrators linked to the DV MARAC caseload. The rate is almost more than double any other age range.
- 17% of victims in the cohort had a mental health issue and 11% had a substance misuse issue.
- 95% of perpetrators at the DV MARAC were male
- 8% of the perpetrators had a mental health issue and 35% had a substance misuse issue.

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<sup>8</sup> 12 months up to September 2017.

<sup>9</sup> 12 months up to March 2018.

<sup>10</sup> 12 months to March 2018

<sup>11</sup> 12 months to March 2018. Source: Open Barnet

<sup>12</sup> 12 months to June 2018 compared to 12 months to June 2017.

<sup>13</sup> 12 months to June 2018

<sup>14</sup> 12 months to June 2018

## Key Partnership Activity

6.3 Partner organisations in the borough work together to respond to VAWG with the aim of preventing it and reducing the harm it causes to victims, their families and the wider community. This work is focused on:

- i. Preventing Violence against women and girl;
- ii. Improving outcomes for victims and their children
- iii. Holding perpetrators to account
- iv. Enhancing joint working practices between agencies

6.4 This work has included:

- Barnet Council's continued funding of specialist services for victims of DVA and VAWG; this includes refuge provision, IDVA Service and the Domestic Violence MARAC.
- Between April 2017 and March 2018 Solace Women's Aid received 1144 referrals to Barnet's IDVA service, 40 referrals for our refuge service and our DV MARAC, delivered by Hestia, received 308 referrals with 261 children within these households.
- In 12 months to January 2018, 539 Domestic Abuse perpetrators were identified and proceed against with either charges or cautions. In the 12 months to January 2019, 501 perpetrators were charged or cautioned.
- Barnet council commission RISE to deliver an adult and young people's perpetrator service to support perpetrators in changing their behaviour.
- Barnet's One Stop Shop (OSS) is a drop-in service for early intervention and advice for victims of DVA and VAWG. The OSS which is delivered by Barnet Homes (with partners including Barnet council, Victim Support, Jewish Women's Aid, Solace Women's Aid, private solicitor firms, Barnet Magistrate and Cyber Care) has provided advice and support to 456 victims of Domestic Abuse in the 12 months to March 2018.

*The Safer Communities Partnership provides a co-ordinated multiagency response to violence, vulnerability and the criminal exploitation of children and vulnerable adults (VVE)*

## 7.1 Performance

### *Overall trends in reported levels of Violent Crime*

- 7.2 In the years following 2014 there had been an upward trend in the volume of reported violent crime in London<sup>15</sup>, a trend which was reflected in Barnet as well. However, for the first time in a number of years the number of Violent Crime fell in Barnet during the last year; there were 2174 Violence with Injury Offences in Barnet between April 2017 and March 2018 – a reduction of 2.5%.
- 7.3 It is also important to note that Barnet remains one of the safest boroughs in London with the 2<sup>nd</sup> lowest rate of violent crime with injury per 1000 population out of all 32 London boroughs – an improvement from one year ago at which point Barnet had the 3<sup>rd</sup> lowest rate of violent crime with injury.

### *Trends in Serious Youth Violence*

- 7.4 Barnet is one of London's safest boroughs in which to live and work with the 2<sup>nd</sup> lowest rates of violent crime<sup>16</sup> in London. However, although small in number there have been some significant issues in terms of gangs and serious youth violence. As at July 2018, 72 young people in Barnet were being supervised by the Youth Offending Team on statutory orders and of these approximately 20% are believed to be gang-involved. Analysis of Vulnerable Adolescents<sup>17</sup> data found that as at April 2018, of 114 identified vulnerable adolescents in Barnet approximately 31% were identified as being, or at risk of being, criminally exploited by gangs.<sup>18</sup>
- 7.5 Over the last 12 months (to March 2018) in Barnet there have been reductions in Violence with Injury, the number of people aged under 25 years injured by knife crime and the number of gun discharges:

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<sup>15</sup> It is believed that some of the increase is accounted for by changes in reporting and recording practices

<sup>16</sup> In the 12 months to March 2018, Barnet had the 2<sup>nd</sup> lowest rate of Violence with Injury out of the 32 boroughs with 5.6 offences per 1000 population (35% lower than the average for London).

<sup>17</sup> Vulnerable Adolescents being defined as being known to one of the following cohorts: YOT, MASE, Missing cohort, At risk of criminal or sexual exploitation

<sup>18</sup> See:

<https://barnet.moderngov.co.uk/documents/s47807/Family%20Service%20Community%20Safety%20Board.pdf>

- 2.5% reduction in Violence with Injury Offences (from 2229 to 2174)
- 4% reduction in Knife injury (non DV) crimes when the victim is under 25 years old (from 49 offences to 47)
- 89% reduction in gun discharges crime (from 9 to 1)

## 7.6 Key partnership activity

7.7 During 2017/18 Barnet has launched its REACH Team focusing on engaging and supporting vulnerable young people. The Barnet REACH (Resilient, Engaged, Achieving Children) Team, based within Family Services, aims to work with young people to reduce their risk of, and vulnerability to, engaging in gangs, serious youth violence, child sexual exploitation, missing episodes and related vulnerabilities. It is a wraparound service in which a single assessment of risks and needs, leading to a single multi-agency plan and reviewing process, is being piloted to test the benefits of:

- A smaller, multi-skilled and multi-professional team to lead in the delivery of support to high risk/high vulnerability adolescents
- A single comprehensive assessment of need and risk
- A single multi-agency and outcomes-focussed plan
- A single monitoring and review process

7.8 REACH seeks to improve the educational and well-being outcomes for young people and families with complex needs. Its multi-disciplinary services and partners include clinical psychologists, police, education, health, and MAC-UK (outreach partner). The aim is to co-produce services to responsively meet the needs these young people and their families.

7.9 During 2017/18 the REACH project has been working with an average of 26 vulnerable young people each quarter as well as the siblings of those young people. Those being worked with display all or some of the following vulnerabilities: Child sexual exploitation; Gang Serious Youth Violence/offending (GSYV); Missing persons episodes; Harmful sexualised behaviour.

7.10 In addition Family Services have overseen the delivery of preventative school engagement work. Together, the REACH project and the school engagement activity work to prevent young people from becoming involved in gangs in family, school and community settings.

## **Sustained Reductions in Offending and Re-offending**

### **8.1 Performance**

- According to the Ministry of Justice in July 2018; the proven adult re offending rate in Barnet is 26.3% for Barnet – this is an increase compared to the same period the previous year.

### **8.2 Partnership activity**

8.3 Within the Barnet IOM team, the Barnet Safer Communities Partnership agencies work together to: a) identify the most prolific and high harm repeat offenders committing crime in Barnet; b) put in place supportive interventions to help the offender break out of the cycle of reoffending; and c) maximise the speed with which those offenders which do reoffend are caught and brought to justice

8.4 Under the Safer Communities Partnership Board the Barnet Enhanced Reducing Offending Project is working to enhance the effectiveness of the Barnet Integrated Offender Management scheme (IOM) and strengthen the wider partnership approach to reducing offending.

8.5 During 2018 this project, supported by a full time Reducing Reoffending Partnership Coordinator, the partnership has worked to:

- Increase the degree of multi-agency co-located working within the IOM team
- Enhance partnership Information Sharing to support the identification of offenders, assessment of offenders' criminogenic needs, and the development of effective inter-agency intervention plans. This work has been underpinned by a new Information Sharing Agreement
- Refresh the cohort selection process – an updated referral process has been put in place which has resulted in an increase in the range of agencies making referrals into the IOM. The ECINS partnership information system is being introduced to provide a secure information sharing platform for the panel meetings.
- Develop and strengthening the Resettlement Referral Pathways - Including accommodation, Employment training and education, mental health, physical health, substance misuse and social needs.

## ***Sustained Reductions in High-Volume Crime Types (For Barnet This Will Be Burglary)***

### **9.1 Performance**

- In the 12 months to March 2018 there were 2829 Residential Burglaries in Barnet, equating to a rate of 20.8 per 1000 households. This rate is the 4th highest out of the 32 boroughs across London.
- In the same period, there were 698 Non-residential Burglaries in Barnet, equating to a rate of 1.8 per 1000 residents. This rate is the 13th highest out of the 32 boroughs across London.
- The estimated annual cost of harm from Burglaries in Barnet is over £14million. This is a rise of over £1million compared to the previous year.<sup>19</sup>
- Considering Residential and Non-residential burglary together, the monthly level of burglaries in Barnet has been relatively stable of the past three years at approximately 300 per month.<sup>20</sup>

### **9.2 Partnership Activity**

- 9.2.1 The expanded Automatic Number Plate Recognition (ANPR) camera coverage<sup>21</sup> is helping deter crime involving vehicles and helping the police identify and catch offenders. The ANPR cameras are live 7 days-a-week 24 hours-a-day. Recently evidence from the Barnet ANPR cameras was instrumental in the conviction of three people who had driven into the borough and committed an Aggravated Burglary.
- 9.2.2 The Barnet Safer Communities Partnership has invested in the OWL (Online Watch Link) system. This system means it is means that it's now easier than ever for residents to get involved in the local Neighbourhood Watches and to benefit from up-to-date, locally focused, crime prevention advice and information from the police, Neighbourhood Watch and local authority.
- 9.2.3 The Safer Communities Partnership has been working closely with Neighbourhood Watch whose trained watch coordinators are delivering crime prevention advice to their local areas. In the last 12

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<sup>19</sup> 12 months to March 2018 compared to March 2017.

<sup>20</sup> 12 months to March 2018.

<sup>21</sup> Implemented through a joint police and council project

months, the number of Neighbourhood Watches in Barnet has more than doubled.

9.2.4 Crime prevention campaigns: The Barnet Burglary Reduction Partnership Group (sub group of the Barnet Safer Communities Partnership Board) has promoted Burglary related crime prevention advice to residents across Barnet using a combination of social media, articles in publications such as the Barnet First Magazine and direct messages to residents using the OWL system.

*The Safer Communities partnership supports the boroughs diverse communities by ensuring there are effective and wide-ranging partnerships in place between the local authority, statutory and non-statutory partners, community groups and faith institutions that help mitigate risks from terrorism, extremism and hate crime*

## **The Prevent Strategy**

10.1 The Barnet Prevent Strategy was launched during 2017/2018. The overarching objective in the Strategy is to:

- “Keep the people of Barnet safe by accurately identifying people vulnerable to being drawn into terrorism and/or violent extremism and to safeguarding children and adults by providing early intervention to protect and divert people away from being drawn into terrorist activity.”

## **Hate Crime Awareness**

### **Performance**

10.2 Overall, Barnet's reported volumes of racist and religious Hate Crime remains considerably below the London average. However, the Barnet Safer Communities Partnership recognises that Hate Crime is, both locally and nationally, significantly underreported.

10.3 Number of Hate Crimes recorded by police in Barnet during 2018:

- Disability Hate Crime: 10
- Faith, Race, Religion and National Origin: 558
- Homophobic and Transgender: 34

### **Partnership Activity**

10.4 The Barnet Zero Tolerance to Hate Crime Project is part of the Barnet Safer Communities Partnership's commitment to working together to improve access to justice for victims of hate crime and making it easier for people to report Hate Crime and get the support they need. The project has been supported with funding secured from MOPAC by the Barnet Safer Communities Partnership.

- 10.5 The Barnet Zero Tolerance to Hate Crime Project brings together Barnet Council, the Police, Barnet Mencap and other community and voluntary sector partners in order to increase the profile and reach of Barnet's Hate Crime Reporting Centres.
- 10.6 The reporting centres support people who have been victims of hate crime to report it. During 2018 the project has delivered seven training sessions to staff in the reporting centres as well as additional training sessions to front line staff across partnership agencies. The project has also been holding Hate Crime Awareness raising workshops with residents and service users.
- 10.7 In addition, during the 2018 Hate Crime Awareness week the Barnet Zero tolerance to Hate Crime Project held events each day of the week at different locations across the borough. During this week of engagement 250 residents signed up to become Hate Crime Reporting Champions

**AGENDA ITEM 6**

<b>ITEM 6</b>							
<b>Report Name:</b>	<b>Update on the Barnet Zero Tolerance to Hate Crime Project</b>						
<b>Meeting:</b>	<b>Safer Communities Partnership Board</b>						
<b>Meeting Date:</b>	25 <sup>th</sup> Jan 2019						
<b>Enclosures:</b>	-----						
<b>Report Author:</b>	Reshma Hirani						
<b>Outcome Required:</b>	<table border="1" style="width: 100%;"> <tr> <td style="width: 70%;">Information Only X</td> <td style="width: 30%;"></td> </tr> <tr> <td>Decision Required</td> <td></td> </tr> <tr> <td>Feedback/comments required</td> <td></td> </tr> </table>	Information Only X		Decision Required		Feedback/comments required	
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## Summary

This report provides the Barnet Safer Communities Partnership Board (BSCPb) with an update on the work to tackle Hate Crime in Barnet, and, the progress of the Barnet 'Zero Tolerance to Hate Crime' Project which aims to: increase people's confidence to report Hate Crimes in Barnet; improve the support for victims of Hate Crime; and raise awareness of how to report Hate Crime in Barnet.

Barnet Council and Police are committed to working together with residents and communities in Barnet to tackle Hate Crime. Barnet's Safer Communities Partnership Strategy includes tackling Hate Crime as one of its priorities. The Safer Communities Partnership will continue working together with partners and the community to tackle Hate Crime and address under-reporting.

## Background context

- 1.1 In 2016/17 the Safer Communities Partnership Board and Safeguarding Adults Board launched a joint initiative aimed at encouraging more victims and witnesses of Hate Crime to report incidents. Under this initiative, in partnership with local voluntary and community organisations Hate Crime reporting centres were set up across the borough. The centres provide an alternative way for victims to report Hate Crime to trained staff, and for victims to receive information and advice about the support available to them.
- 1.2 To build on this work, the Barnet Safer Communities Partnership secured funding from the MOPAC<sup>1</sup> London Crime Prevention Fund for 2017/18 and 2018/19. This resource has been used to fund the Hate Crime Awareness coordinator post, based within, Barnet MENCAP<sup>2</sup>. The role of the coordinator is to lead on driving forward the Barnet '*Zero Tolerance to Hate Crime project*' which aims to strengthen the partnership approach to tackling Hate Crime by supporting the joint work of the Safer Communities Partnership Board, Safeguarding Adults Board and Barnet MENCAP to raise awareness, encourage reporting and improving access to justice for victims.
- 1.3 This following section of this report provides an overview of the Barnet '*Zero Tolerance to Hate Crime*' project, a summary of the project's progress to date (as at Quarter 3 of 2018/19 - the projects second year) and details the next steps for the months ahead.

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<sup>1</sup> The Mayor's Office for Policing and Crime

<sup>2</sup> Mencap is a UK charity for people with a learning disability

## Update on the 'Zero Tolerance to Hate Crime' project

### Project Aims

2.1 The main aims of the 'Zero Tolerance to Hate Crime' project are:

- To increase the engagement with community based groups at a neighbourhood level, building a resilient network of voluntary and community organisations that have increased awareness of crime and ASB<sup>3</sup> affecting their communities and are enabled to work with us to protect the most vulnerable in their communities.
- To support victims of Anti-social behaviour, Domestic Violence, VAWG<sup>4</sup>, and Hate Crime<sup>5</sup>, who may not have the confidence or know how to report incidents to the police or statutory services, so that they can report to a trusted organisation and receive the appropriate advice and support aimed at increasing their confidence in reporting and accessing support services.
- To contribute towards addressing the issue of under-reporting of Hate Crime by increasing the confidence of victims.
- To improve access to justice for disabled people by addressing the links between adult safeguarding and Hate Crime and contributing towards the prevention of repeat Hate Crime against vulnerable adults by improving identification and intervening early.

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<sup>3</sup> Anti-social behaviour

<sup>4</sup> Violence Against Women and Girls

<sup>5</sup> including those linked to hostility or prejudice against someone's disability, race, religion and faith, transgender identity or sexual orientation

## **Zero Tolerance to Hate Crime project – key activity update**

### **Supporting the Hate Crime Reporting Centres**

- 3.1 In October 2016 Barnet Council together with Barnet Metropolitan Police, Barnet Mencap and other voluntary and community organisations joined forces to launch Barnet's Hate Crime Reporting Centres. These were set-up primarily so that victims of hate crime who are apprehensive about reporting to the Police can have an alternative way of reporting through a local trusted community organisation. Nine sites were established within the community to take reports of hate crime or hate incidents, using the online True Vision reporting facility. The True Vision Reporting facility is a national initiative which prioritises the response given by local Police to hate crime victims. The website is also a way for hate crime statistics to be recorded nationally.
- 3.2 The nine Hate Crime Reporting Centres are spread across the borough and are: Barnet Homes; Your Choice Barnet; Barnet Mencap; Inclusion Barnet; Community Barnet; GALOP; Hft; Homeless Action Barnet; and Community Security Trust. These centres represent a diverse cross-section of the community.
- 3.3 The Hate Crime Awareness Co-ordinator has created a point of contact for all Reporting Centres and other voluntary and community organisations to come together to share information and resources, establish reporting procedures and referral pathways and provide a co-ordinated support service to victims and witnesses of hate crime.
- 3.4 The Hate Crime Reporting Project has, in 2018, met the following targets in relation to the Hate Crime Reporting Centres:
  - a. Staff Training at six Reporting Centres;
  - b. Posters displayed at all Reporting Centres;
  - c. Information about Hate Crime Reporting put on websites of eight Reporting Centres;
  - d. Participation at Hate Crime Forums by members of seven Reporting Centres
- 3.5 Barnet Mencap (one of the Hate Crime Reporting Centres) has taken seven reports in 2018. This is an increase from one in 2017. The increase is as a result of the work of the awareness raising work of the Zero Tolerance to Hate Crime Project and the work of the Hate Crime Reporting Co-ordinator.

- 3.6 Barnet Mencap has also been referred three cases by Barnet Homes and Community Barnet.
- 3.7 Inclusion Barnet has reported an increase in the number of reports that they have taken in 2018. They have taken reports during disability hate crime workshops, highlighting the important of these sessions for service-users.
- 3.8 Funding for Inclusion Barnet's Safe Places Scheme has now come to an end. The Co-ordinator will review whether there is any scope in providing information on hate crime reporting to the existing "Safe Places".
- 3.9 The communications between Reporting Centre staff and other voluntary and community organisations demonstrates how the community can come together to support vulnerable adults and highlights the effectiveness of project.

#### **Hate Crime awareness and reporting training**

- 3.10 A key aim of the Hate Crime Reporting Project has been to train staff at the Reporting Centres to be able to identify hate crime and support service-users to report hate crime to the police. Staff working with the most vulnerable are in a position to witness hate crime and/or hear about incidents involving hate crime.
- 3.11 Staff Training has been carried out at the following organisations:
- a. Your Choice Barnet – Flower Lane Centre, Rosa Morrison Centre and Community Space;
  - b. Barnet Group Safeguarding Team;
  - c. Barnet Homes (Neighbourhood Management Team);
  - d. Barnet Mencap;
  - e. Community Barnet; and
  - f. Hft
- 3.12 Training will be carried out for staff at Homeless Action Barnet and Outreach Barnet in February 2019. Outreach Barnet is based in the same building as Homeless Action Barnet and is a service which helps people who are having problems with their tenancy.
- 3.13 Training is also to be arranged for other teams at Barnet Homes (e.g. Maintenance and Repairs).

- 3.14 Staff Training has been scheduled for the team at the Barnet Well Being Hub on Tuesday 29th January. This is in liaison with the Chinese Mental Health Association. The Well Being Hub which is based at the Meritage Centre in Hendon provides key support services to Barnet residents, including those with mental health conditions and adults suffering from depression, anxiety and isolation. Research has suggested that vulnerable adults such as those suffering from anxiety or isolation can become increasingly removed from social settings which can in turn lead to the start of incidents involving hate crime.

### **Communications campaigns**

- 4.1 A hate crime awareness raising campaign was launched in advance of Hate Crime Awareness Week in October 2018 (see Hate Crime Awareness Week). This has promoted the message "Barnet – Say No to Hate Crime". This included social media tweets and posts, an article on Barnet Council's website and in Barnet Mencap's Newsletter and information on partner organisations websites. The following organisations have been involved in promoting the campaign: Barnet Mencap; Community Barnet; Inclusion Barnet; Community Security Trust; Barnet Metropolitan Police; Barnet Multifaith Forum; and Middlesex University.
- 4.2 A Hate Crime Awareness Poster has been designed by Barnet Mencap. This will be displayed at all Reporting Centres and related locations. A Pull-Up Stand was produced for awareness raising events using the same poster design.
- 4.3 A Hate Crime Reporting Leaflet has been produced by Barnet Mencap "A Guide to Reporting Hate Crime in Barnet". This leaflet provides information on how to identify and report hate crime. It has been circulated to members of Barnet Metropolitan Police (at the staff briefing on 20th November at Edgware Police Training Centre). This aims to provide police officers with information on where to refer victims of hate crime for support.
- 4.4 All Reporting Centres have displayed at least one True Vision poster on their notice board or front door / window. The poster promotes the place as a Reporting Centre.
- 4.5 All Reporting Centres will be given copies of the Hate Crime Reporting Leaflet produced by Barnet Mencap, in January 2019.

- 4.6 The following organisations have updated their websites to include information on reporting hate crime: Barnet Mencap, The Barnet Group (including Barnet Homes and Your Choice Barnet), Inclusion Barnet and Community Barnet. Galop and Community Security Trust are specialist reporting organisations and have efficient systems and procedures in place for taking reports, reporting to the Police and analysing statistics. The Hate Crime Reporting Co-ordinator is to work with Hft and Homeless Action Barnet to update information on their websites.

### **Hate Crime Awareness Week**

- 5.1 National Hate Crime Awareness Week took place in October 2018. From 15th to 19th October Barnet Mencap arranged a number of events across the borough to raise awareness around the reporting of hate crime. The events were organised by the Hate Crime Reporting Co-ordinator with support from Barnet Council, Barnet Metropolitan Police, Victim Support, Community Barnet, Inclusion Barnet, Community Security Trust, Middlesex University and Barnet Multifaith Forum.
- 5.2 Staff and volunteers talked to members of the public about identifying hate crime and the ways in which it can be reported to the Police. There was information about the Hate Crime Reporting Centres and it was explained that adults-at-risk can get support if they need assistance to speak up about hate crime. The information included explaining that it is important to report hate crime as it helps the Police and Community Safety Teams allocate their resources and prevent hate crime from happening. This information was well-received by members of the public who may have otherwise expressed scepticism in the reasons for reporting hate crime.
- 5.3 Over the course of the week, over 250 people signed up to become Hate Crime Reporting Champions, pledging to report hate crime if they witness it. Pledgees were given "Hate Crime Champion Reporting" cards which are pocket sized cards giving information on how to report hate crime to the police, particularly using the online True Vision facility.
- 5.4 The events also included a disability hate crime workshop on a London Transport Bus at Edgware Bus Depot on Monday 15th October. This workshop was delivered by Barnet Transport Police and Inclusion Barnet and was attended by 20 Hft service-users and their support workers. The workshop included role plays about hate crime on public transport and provided information on how to get support and report such incidents. Staff from TfL also took part in the training session.

- 5.5 The awareness raising event at Barnet Council's main offices on Wednesday 17th October saw over 40 staff sign up to become Hate Crime Reporting Champions.
- 5.6 On Thursday 18th October, an awareness raising stand was set-up at Middlesex University to provide information to students and university staff. Media students also presented their films on hate crime and its effects on society.
- 5.7 On Friday 19th October, the Barnet Multifaith Forum supported a key event at the Islamic Association of North London in North Finchley, highlighting the importance of Barnet's many faiths and cultures coming together to speak up against hate crime.
- 5.8 There was a co-ordinated social media campaign whereby each of the organisations posted and tweeted online using the same hashtags (#BarnetTogether #NoPlaceForHate #WeStandTogether #SafePlaceForAll #No2H8). This raised awareness of the Barnet project, connected it with other London events for National Hate Crime Awareness Week and connected it to other organisations promoting the same messages.
- 5.9 National Hate Crime Awareness Week will take place again in October 2019 and Barnet community and voluntary organisations will be encouraged to mark this event again.

### **The Hate Crime Awareness Forum**

- 6.1 The Hate Crime Forum is a meeting that is held each quarter at Barnet Mencap's office. It is an opportunity for representatives of each of the Hate Crime Reporting Centres, representatives of other voluntary and community organisations who are concerned with community safety, safeguarding and well-being and the police to come together to discuss hate crime issues in Barnet. Members can raise concerns, share resources and draw on skills and knowledge of partners. It also gives members an opportunity to provide feedback to Barnet Council's Community Safety Team.
- 6.2 The first forum in 2018 took place on 20th April and included an introduction from Victim Support, a presentation from Barnet Council Engagement Group on their role within the community, a presentation by Inclusion Barnet on the People's Choice Safe Places Scheme and a

focus on disability hate crime and the project Communications Campaign.

- 6.3 The second forum was on 27th July 2018 and included introductions from Hft and Community Barnet and focused on faith and religious hate crime with presentations from Tell Mama and Community Security Trust.
- 6.7 The third forum was on 6th December 2018 and included a presentation by Inclusion Barnet on the conclusion of the People's Choice project and a focus on the implementation of the Victim Support Survey and work with the Police in 2019.

### **Engaging with Community Groups**

- 7.1 The Hate Crime Reporting Co-ordinator has made initial contact with the London Traveller Movement. The projects connections with this group will be developed through 2019.
- 7.2 The Hate Crime Co-ordinator met with Middlesex University in December 2018. Middlesex University has been working on a project called "Changing the Culture" and has asked to collaborate with Barnet Mencap's Hate Crime Reporting Project. Media students will write and produce short films about speaking out against hate crime and changing the culture. Banet Mencap will have input on the content of these films, particularly in relation to disability hate crime. The films and other promotional materials can then be used in training sessions and workshops and during awareness raising events. The Hate Crime Reporting Co-ordinator will review this collaboration in early 2019.
- 7.3 The Hate Crime Reporting Co-ordinator has developed a partnership with Barnet Multifaith Forum which will create opportunities for raising awareness of hate crime reporting, particularly relating to faith and religion.
- 7.4 The Hate Crime Awareness Co-ordinator is part of the Communities Together Network, presenting opportunities to develop the project and make key partnerships. The Hate Crime Reporting Co-ordinator gave a presentation on the project at the CTN Meeting in March 2018 and continues to provide relevant updates at each meeting and in Newsletters.

- 7.5 The Hate Crime Reporting Co-ordinator attends the HEAR Pan-Equality Hate Crime Network Meetings with representatives of other London boroughs and Inclusion London. This enables information sharing on issues surrounding hate crime.

### **Workshops**

- 8.1 Research was carried out during the early stages of the project with service user groups to help to identify reasons for under-reporting and suitable ways to promote the Hate Crime Reporting Centres. Feedback was received from the Adult Safeguarding User Forum, the Barnet Mencap Engagement Group, and People Bank's Keeping Safe Working Group.
- 8.2 This research was carried out in late 2017 and early 2018 and has helped to identify suitable ways to raise awareness and provide support, particularly for adults at risk. It has also been used to develop appropriate training workshop packages for user groups and training for staff.
- 8.3 Workshops have then been offered to those user-groups to tackle the concerns that were raised. These workshops are to continue through 2019.
- 8.4 The following workshop events have been delivered by the project:
- *6<sup>th</sup> June 2018*: A faith and religion focused event was delivered to students at Ayesha Community School in West Hendon
  - *29<sup>th</sup> January 2018*: Workshop at the Adult Safeguarding User Forum for people with physical and learning disabilities and autism.
  - *18<sup>th</sup> May 2018*: Disability Hate Crime Workshop at Your Choice Barnet, Flower Lane Centre for members and family/carers.
  - *25<sup>th</sup> June 2018*: As part of Learning Disability Week, Barnet Mencap and Inclusion Barnet ran a workshop for service-users with learning disabilities and autism, and their family members and support workers. Attendees took part in two morning workshops on "How to identify and Report Hate Crime" and "Mate Crime", which included role play and case studies. The afternoon session included presentations on the Barnet Safe Places Scheme and Barnet's Hate Crime Reporting Centres.
  - *4<sup>th</sup> October 2018*: Workshop for Barnet Mencap's Equality Housing Tenants. The session was attended by tenants and delivered by the Hate Crime Reporting Co-ordinator and Inclusion Barnet.

- 15th October: Disability Hate Crime Training for Hft service-users and key workers.
- 22nd October 2018: Workshop for the Have Your Say Engagement Group, Barnet Mencap, delivered by the Hate Crime Co-ordinator and Inclusion Barnet.

### **Joint work with the Police**

9.1.1 The Hate Crime Co-ordinator is continuing to develop relations with the Dedicated Ward Officers (DWO's) across Barnet to build up the understanding of hate crime hotspots within the borough and increase awareness of where victims of hate crime can be referred for additional support. The DWO's also host online chat sessions via "OWL" – this allows residents to ask questions and raise concerns about community safety issues. The Hate Crime Reporting Co-ordinator will provide information on this to Barnet residents.

### **A coordinated approach to safeguarding**

9.1.2 As part of the coordinated approach to safeguarding the Hate Crime Reporting Co-ordinator attends the Access to Justice sub-group (part of Barnet's Safeguarding Adults Board).

9.1.3 Barnet Mencap has provided comments on the recent consultation by the CPS on secondary liability legislation, particularly in relation to people with learning disabilities, autism and mental illness. Barnet Mencap has been asked to continue to provide input to the CPS on further consultations relating to hate crime. The CPS has online information on reporting hate crime <https://www.cps.gov.uk/hate-crime>. This is a helpful resource and the Co-ordinator will review this information.

## Zero Tolerance to Hate Crime project – Next Steps (2019)

- 10.1 Staff Training: The Co-ordinator will offer staff training to the organisations detailed above in this report. The project aims to train staff that work with the most vulnerable (housing, healthcare and other frontline services) to identify hate crime and encourage victims to report hate crime. For example, staff who support disabled people in hospital, healthcare or community settings should be trained to consider whether safeguarding alerts or serious incidents might also be hate crimes and should be reported as such. Staff at Housing Associations should be encouraged to consider whether an inter-neighbour dispute could be anti-social behaviour and a hate crime – and they should be trained to highlight this to the Police if a report is made. In addition, the coordinator will deliver disability hate crime training to the police which will include a focus on referral pathways for victims of hate crime to appropriate support groups.
- 10.2 Community Engagement and Communications: The Co-ordinator will:
- a. Organise distribution of the leaflet “A Guide to Reporting Hate Crime in Barnet” to all Hate Crime Reporting Centres and other appropriate locations across the borough;
  - b. Produce further information materials, including guidance on the questions that Police will ask during a hate crime interview and the evidence that can be preserved and given to the police;
  - c. Organise events during National Hate Crime Awareness Week in October 2019.
  - d. Develop online content and information on hate crime reporting and support services in the borough.
- 10.3 LGBT Hate Crime: Research around LGBT hate crime in 2018 (including talks with representatives of Stonewall and the London Assembly) suggested a reluctance to report to the Police and highlighted the importance of making information on how to report hate crime easily accessible, particularly. The Co-ordinator will develop this strand of the project in 2019.
- 10.4 On-going support: The Co-ordinator will work with the partnership to develop care, support and safeguarding pathways for victims of hate crime. Research has indicated raising the awareness about the voluntary and community organisations available for victims and witnesses of hate crime, particularly those who are vulnerable to anxiety, depression and isolation.

- 10.5 Disability Hate Crime Reporting: The Co-ordinator will organise disability hate crime training for police, which will include information on recording hate crimes correctly using the Merlin and CRIS systems, enabling cases to be flagged if there are further safeguarding concerns.
- 10.6 Safeguarding: The Hate Crime Reporting Co-ordinator will explore the connection between hate crime and safeguarding and investigate whether incidents are being appropriately flagged for adult social care if there are safeguarding concerns. The findings will be shared with the Adult Safeguarding Board.
- 10.7 Workshops and User Forums:
- The Co-ordinator will run at least three workshops for disabled people and family/carers. Workshops include case studies and role play on how to identify and report hate crime. Workshops will also be arranged with Somali Bravanese Centre and the Persian Advice Bureau.
  - The Co-ordinator will attend the Adult Safeguarding User Forum in January 2019 to follow-up on the workshop that was delivered in January 2018. Attendees will be given signposting contact cards, which have now been produced and which give basic information on how to report hate crime and what to do in an emergency.
- 10.8 Faith, Race and Religion Hate Crime: The Co-ordinator will arrange at least three workshops to raise awareness of faith and religious hate crime across the borough. The Hate Crime Co-ordinator will develop this in collaboration with Barnet Multifaith Forum and Barnet Engagement Group.
- 10.9 Gypsy Roma and Traveller Groups: The Co-ordinator work to develop the links with the London Traveller Group.

## Hate Crime Statistics

11.1 Overall, Barnet's reported incidence of racist and religious Hate Crime remains considerably below the London average. However, the Barnet Safer Communities Partnership recognises that Hate Crime is, both locally and nationally significantly underreported.

11.2 Number of Hate Crimes recorded by police in Barnet during 2018:

- Disability Hate Crime: 10
- Faith, Race, Religion and National Origin: 558
- Homophobic and Transgender: 34

# Safer Communities Partnership Board

25<sup>th</sup> January 2019

## Performance Dashboard

### **Barnet Community Safety Team**

Crime figures in this report are provisional - to indicate trends and performance

<b>Overview dashboard</b>	page 3
<b>Violent crime and ASB dashboard</b>	page 4
<b>Glossary</b>	page 5

# Overview dashboard - Summary dashboard A

	Recent Quarter		Recent 12 months performance (to Oct18)			Peer comparison		Monthly exceptions (unusually high or low volume)			
	RAG	Positive / Negative factors	Volume (Aug18 - Oct18)	Change vs. previous yr.	Volume	Change vs. previous yr.	Similar group rank	London rank	Oct-18	Sep-18	Aug-18
Burglary		<ul style="list-style-type: none"> <li>•Increase in rolling 12 months</li> <li>•Decrease in last quarter vs. one year ago</li> </ul>	840	<b>-1%</b>	3690	<b>8%</b>	15/15	21/33			
Residential Burglary		<p>Note: Note: MPS definitions of residential and non-residential burglary have changed with the new definition coming into effect Apr 2017. Under the new rules burglaries of sheds in gardens of dwellings are counted as 'residential'.</p>	Aug18: 206		Sep18: 204		15/15	28/32			
Burglary - business and community			Aug18: 74		Sep18: 45		13/15	19/32			
Robbery		<ul style="list-style-type: none"> <li>•Increase last quarter</li> <li>•Rolling 12 month increase</li> <li>•9th lowest level of all 32 boroughs</li> </ul>	173	<b>10%</b>	737	<b>26%</b>	11/15	9/32			
Violent crime (VWI)		<ul style="list-style-type: none"> <li>•2rd lowest of all 32 London Boroughs and 1st lowest of all 15 peer comparison boroughs</li> <li>•Decrease in rolling 12 months vs. one year ago</li> </ul>	509	<b>-20%</b>	2128	<b>-7%</b>	1/15	2/32			

## Knife and gun crime

RAG	Positive / Negative factors	Current year		Comparison to 12 months ago	
		Current rolling 12 months (to 07/01/2019)	One year ago	Change vs. previous year	Date period covered
	 <ul style="list-style-type: none"> <li>•decrease vs. previous year</li> </ul>	45	54	-17%	12 months to 07/01/2018
	 <ul style="list-style-type: none"> <li>•Increase vs. previous year</li> </ul>	5	2	150%	12 months to 07/01/2018

## Domestic Violence - Violence with injury

Recent 12 months performance

RAG	Positive / Negative factors	Barnet SD Rate (12 months to 07Jan2019)	Barnet SD Rate (one year ago)	Volume (12 months to 01Oct2018)	Change vs. previous year
	 <ul style="list-style-type: none"> <li>Decrease in reported DV DWI</li> </ul>	18%	27%	772	4% decrease

## Anti-social behaviour

RAG	Positive / Negative factors	RPS: Confidence Police and Council dealing with ASB	Change vs. previous period	Number of Repeat ASB calls (to 07Jan19)	Change vs. previous year	(Total ASB calls in period)	Date period covered
ASB	 <ul style="list-style-type: none"> <li>•Reduction in repeat ASB calls</li> <li>•Decrease in total ASB calls</li> <li>•Decrease in confidence in Autumn17 Residents Perception Survey</li> </ul>	Barnet: 60% (Autumn 2017)	7% down	159	21% decrease	8123 (down 5% from 8537)	12 months to 07 Jan 2019

Term	Explanation
<b>RAG</b>	A red, amber, green flag based on the below criteria: Green – All performance indicators positive Amber – Mixed positive and negative performance indicators Red – All or nearly all performance indicators negative In the report the performance indicators upon which the RAG rating is based on are displayed next to the rating.
<b>Latest Quarter</b>	The most recent three months – Oct to Dec (unless stated otherwise – i.e. if data limitations necessitated a different time period)
<b>Rolling 12 Months Performance</b>	The rolling 12 months is the most recent 12 months (usually up to December 2013 unless stated otherwise). Rolling 12 months performance is the percentage change in the most recent 12 months compared to preceding 12 months (e.g. Jan 2013-Dec 2013 vs. Jan 2012-Dec 2012)
<b>Peer comparison</b>	Ranks Barnet in comparison with other boroughs based on rate of crimes per 1000 population (or in case of residential burglary per 1000 households). For the purposes of this comparison a rank of 1 is the best (i.e. the area with the lowest crime rate).
<b>Similar Group Rank</b>	A peer comparison (see above) comparing Barnet to similar boroughs / areas that have been selected due to demographic similarities (1 is best 15 <sup>th</sup> worst). * <sup>1</sup> See at bottom of page for list of the peer areas.
<b>London Rank</b>	A peer comparison (as above) comparing Barnet's rate of crime to the other boroughs in London (1 is best, 32 worst).
<b>ASB</b>	Antisocial behaviour
<b>PAS</b>	Public Attitude Survey – a London wide survey of Londoners opinions carried out on behalf of the Met police, which breaks down results to borough level. Looks at numerous issues including crime, ASB and public confidence
<b>FTE</b>	First Time Entrant rate – rate of first time entrants into the criminal justice system per 1000 young people for a give area

\*1, Barnet's 'Most Similar Group' of boroughs (used for peer comparison stats): Metropolitan Police – **Barnet**; Metropolitan Police – **Wandsworth**; Metropolitan Police – **Bromley**; Metropolitan Police – **Harrow** ; Metropolitan Police – **Croydon**; Dorset – **Bournemouth**; Metropolitan Police – **Ealing**; Sussex - **Brighton & Hove**; Metropolitan Police – **Sutton**; Metropolitan Police – **Brent**; Essex - **Southend-on-Sea**; Gloucestershire – **Cheltenham**; Sussex – **Eastbourne**; Metropolitan Police – **Enfield**; Metropolitan Police - **Waltham Forest**

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**London Borough of Barnet  
Safer Communities Partnership  
Board Forward Plan January  
2019- April 2019**

Contact: Tracy Scollin 020 8359 2315 [tracy.scollin@barnet.gov.uk](mailto:tracy.scollin@barnet.gov.uk)

Title of Report	Overview of decision	Report Of ( <i>officer</i> )	Issue Type (Non key/Key/Urgent)
January 2019			<b>Non-key</b>
Update on the findings of 2018/1019 Community Safety Strategic Assessment			<b>Non-key</b>
Update on Barnet Zero Tolerance to Hate Crime Project			<b>Non-key</b>
Family Services Update			<b>Non-key</b>
Performance Update			<b>Non-key</b>
London Fire Brigade Update			<b>Non-key</b>
April 2019			<b>Non-key</b>
Annual update on Violence Against Women and Girls 2015-2020 Strategy	<i>Relevant to Priority 3 Community Safety Strategy</i>		<b>Non-key</b>

Title of Report	Overview of decision	Report Of ( <i>officer</i> )	Issue Type (Non key/Key/Urgent)
Partnership Approach to delivering an evidence base for Community Safety Strategy	Update <i>Relevant to all priority areas of the Community Safety Strategy</i>		<b>Non-key</b>
Youth Justice Board Update	<i>Relevant to priority 4 of the Community Safety Strategy</i>		<b>Non-key</b>
Update from Barnet Reducing Burglary Delivery Group	<i>Relevant to Priority 6, Community Safety Strategy</i>		<b>Non-key</b>
Barnet Homes	Report on Barnet Homes role and activity in connection with the delivery of the Barnet Community Safety Strategy <i>Relevant to all priority areas of the Community Safety Strategy</i>		<b>Non-key</b>
Performance Dashboard	To receive an update on Robbery in Barnet.		<b>Non-key</b>

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